

Procurement of the Surrey Adult Psychological Therapies (IAPT) Service

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Stephen Murphy (Head of Adult Mental Health Commissioning, NHS Surrey Heartlands CCG)

Neil Manrai (Mental Health and Learning Disabilities Commissioner, NHS Surrey Heartlands CCG)

Lyn Reynolds (Procurement Consultant, NHS Surrey Heartlands CCG)



Niki Baier

Deputy Director of Acute & Collaborative Contracts

NHS Surrey Heartlands CCG

Welcome, Call Protocol & Agenda

Agenda



Wedne	sday 21 st October 2020		
13:00	Welcome and Introductions Call overview and etiquette	Niki Baier, Deputy Director of Acute & Collaborative Contracts, NHS Surrey Heartlands CCG	Join Microsoft Teams Meeting See Microsoft Team meeting
13:05	System/Service/Performance Overview of services within Surrey	Neil Manrai, Mental Health and Learning Disabilities Commissioner, NHS Surrey Heartlands CCG	protocol/helpful tips below. In some instances when joining a Teams
13:15	Finance Overview	Neil Manrai, Mental Health and Learning Disabilities Commissioner, NHS Surrey Heartlands CCG / Linda Broughton, Finance Lead, NHS Surrey Heartlands CCG	call you will receive a message to say you are in a 'Waiting Room/lobby'. Should this be the case please wait and you will be let in by the host.
13:20	Breakout sessions Room 1 Lead Provider model considerations AQP Model considerations Commissioning Level considerations Commissioning and service model preferences Service Spec considerations	ALL Number of breakout rooms will depend on number of participants.	Links to join the breakout sessions will be allocated and reminders given of the process on the day Join Microsoft Teams Meeting

Agenda continued ...



	Room 2 Lead Provider model considerations AQP Model considerations Commissioning Level considerations Commissioning and service model preferences Service Spec considerations Any additional rooms will have the same content		Links to join the breakout sessions will be allocated and reminders given of the process on the day Join Microsoft Teams Meeting		
14:00	Feedback and discussion following Break Out sessions	Facilitated by each breakout lead - TBC	Participants will re-join the main meeting call.		
14:10	Next Steps / Timeframes	Lyn Reynolds, Procurement Consultant, NHS Surrey Heartlands CCG			
14:15	Questions from callers	Facilitated by Niki Baier, Deputy Director of Acute & Collaborative Contracts, NHS Surrey	Join Microsoft Teams Meeting The break-out facilitator will support		
14:30	Close	Heartlands CCG	callers with the process.		



Neil Manrai Mental Health and Learning Disabilities

Commissioner

NHS Surrey Heartlands CCG

System/Service/Performance Overview



Our system

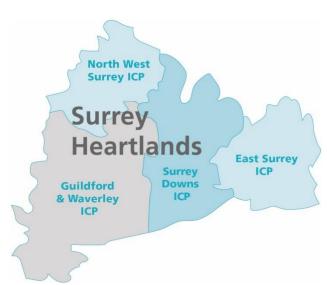
Surrey Heartlands Health and Care Partnership is one of 14 Integrated Care Systems in England. The ICS is a partnership of local health and care organisations covering a population of approximately one million people; 85% of the Surrey population.

Our area has three acute hospitals and one Clinical Commissioning Group (CCG); NHS Surrey Heartlands CCG.

Surrey Heartlands CCG launched in April 2020 and is a merger of East Surrey CCG, Guildford and Waverley CCG, North West Surrey CCG and Surrey Downs CCG.

Our system is divided into local Integrated Care Partnerships, working across four geographical areas; East Surrey, Guildford and Waverley, North West Surrey and Surrey Downs.

The CCG has a membership of 94 GP practices working across 24 Primary Care Networks (PCNs) serving natural communities of 30,000 to 50,000 people. Mental health services are integrated in eleven PCNs.





Current service

The current Service started in July 2016 and is delivered by six providers under an Any Qualified Provider (AQP) commissioning model. The Service is paid for on a cost-per-case basis using a locally determined tariff.

The Service is informed by NICE guidelines outlined in the IAPT Manual. Treatment is traditionally delivered at Steps 2 and 3.

Adults over the age of 18 registered with a GP in Surrey Heartlands or Surrey Heath are eligible to access the Service. A pilot to reduce the age of access to 17 is currently on-going.

Providers offer face-to-face, telephone and online appointments. Since the Covid-19 pandemic, the Service has continued to deliver appointments virtually.

The main key performance indications (KPIs) are set by the NHS Long-Term Plan:

- Access (numbers of people entering treatment)
- Waiting times
- Recovery
- Reliable Improvement

Providers are co-located in PCNs to deliver the Service to people with long-term conditions (LTCs).

Access rates



Access targets increase annually and are based on the prevalence of the population with a common mental health disorder.

Prevalence estimates have historically been based on the Adult Psychiatric Morbidity Survey, which took place in 2000. The 2014 survey has informed prevalence estimates for 2020/21.

CCG:	Prevalence estimate	2015/16	2016/17**	2017/18**	2018/19**	2019/20**	2020/21**
				Activity	Target		
	(No. of people) *	15%	15.8%	16.8%	19.0%	22.0%	25.0%
(AII)							
	103,757	15,564	16,394	17,431	19,714	22,827	25,939
East Surrey							
	16,834	2,525	2,660	2,828	3,198	3,703	4,209
Guildford & Waverley							
	19,010	2,852	3,004	3,194	3,612	4,182	4,753
North West Surrey							
North West Surrey	32,288	4,843	5,102	5,424	6,135	7,103	8,072
Surrey Downs							
,	26,709	4,006	4,220	4,487	5,075	5,876	6,677
Surrey Heath							
	8,916	1,337	1,409	1,498	1,694	1,962	2,229

Plans set out in the NHS Long Term Plan build on the ambitions of the <u>Five Year Forward View for Mental Health</u>, and will see the number of people with anxiety disorders or depression who can access talking therapies through IAPT increase by an additional 380,000 per year to reach 1.9 million by 2023/24. Details of local IAPT services are available on the <u>NHS website</u>. The <u>NHS Mental Health Implementation Plan 2019/20 – 2023/24</u> provides a new framework to ensure delivery, at the local level, on the commitment to pursue the most ambitious transformation of mental health care in England.



Performance: Access and Recovery Clinical Commissioning Group

Mental Health Core Dataset 2019-20

ACCESS												
					Report	ing period	- Rolling Q	uarter				
CCG/ICP	Q1	- 4.94% Tar	get	Q2	- 5.13% T ar	get	Q3 5.31% Target			Q4 - 5.5% Target		
	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
East Surrey	5.61%	5.78 %	5.61 %	5.99 %	5.72 %	6.02 %	6.07 %	6.31 %	6.04 %	5.99 %	6.25 %	6.68 %
Guildford and												
Waverley	4.69 %	4.91 %	4.59 %	4.67 %	4.25 %	4.35 %	4.37 %	4.52 %	4.89 %	5.55 %	6.18 %	6.38 %
North West Surrey	4.89 %	4.91 %	4.86 %	5.09 %	5.22 %	5.20 %	5.22 %	5.14 %	5.16 %	5.30 %	5.84 %	6.21 %
Surrey Downs	5.20%	5.47%	5.28%	5.47%	5.22%	5.41%	5.54%	5.63%	5.75%	5.88%	6.38%	6.50%
Surrey Heath	4.21 %	4.26 %	4.60 %	4.88 %	5.05 %	5.16 %	4.77 %	4.43 %	4.66 %	5.66 %	6.11 %	5.83 %
RECOVERY												

					Report	ing period	- Rolling Q	uarter				
CCG/ICP		50% Target										
	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
East Surrey	54.14 %	53.73 %	51.91 %	51.03 %	51.05 %	50.68 %	50.00 %	50.00 %	48.06 %	47.97 %	48.06 %	48.98 %
Guildford and												
Waverley	52.89 %	54.14 %	54.62 %	54.41 %	52.80 %	51.24 %	50.43 %	51.40 %	55.45 %	56.44 %	52.17 %	48.03 %
North West Surrey	53.06 %	52.63 %	50.49 %	50.00 %	49.54 %	51.30 %	51.77 %	51.82 %	50.00 %	51.55 %	52.91 %	52.94 %
Surrey Downs	52.91%	52.41%	51.63%	53.37%	54.45%	55.21%	54.97%	53.72%	53.85%	50.28%	50.28%	50.50%
Surrey Heath	55.56 %	53.57 %	52.00 %	49.12 %	52.63 %	52.63 %	54.35 %	46.51 %	52.38 %	56.10 %	59.52 %	52.94 %



Performance: Waiting times

Mental Health Core Dataset 2019-20

WAITING TIMES - 6 WEEKS												
					Report	ing period	- Rolling Q	uarter				
CCG/ICP						75% T	arget					
	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
East Surrey	95.7%	96.2%	93.3%	92.2%	94.0%	93.9%	92.7%	94.0%	97.7%	97.9%	96.2%	96.6%
Guildford and												
Waverley	90.5%	94.7%	91.3%	89.6%	93.0%	92.9%	86.7%	92.1%	97.4%	93.3%	92.3%	94.0%
North West Surrey	94.5%	94.0%	91.3%	92.3%	94.7%	92.9%	90.6%	89.3%	94.4%	93.2%	94.0%	95.7%
Surrey Downs	97.01%	95.65%	95.59%	93.67%	97.01%	98.51%	93.67%	95.08%	95.31%	95.71%	97.10%	97.73%
Surrey Heath	95.2%	90.0%	93.8%	88.9%	95.0%	92.9%	82.4%	87.5%	93.3%	93.3%	88.9%	91.7%
WAITING TIMES -												

18 WEEKS												
					Report	ing period	- Rolling O	uarter				
CCG/ICP		95% Target										
	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
East Surrey	100.0%	100.0%	100.0%	100.0%	98.0%	100.0%	98.2%	100.0%	100.0%	100.0%	100.0%	100.0%
Guildford and												
Waverley	100.0%	98.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
North West Surrey	100.0%	100.0%	100.0%	100.0%	98.7%	98.8%	100.0%	98.7%	100.0%	98.6%	100.0%	98.9%
Surrey Downs	100.00%	100.00%	100.00%	100.00%	98.51%	100.00%	100.00%	100.00%	98.44%	100.00%	100.00%	100.00%
Surrey Heath	100.0%	100.0%	100.0%	100.0%	100 0%	100 0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%



Finance

- 2019/20 spend with IAPT providers on IAPT activity: £8.8m
- = Total spend for the 4 CCGs which make up Surrey Heartlands CCG.
- Excludes trainee salary support which is funded separately.



BREAKOUT ROOMS

Market Experience/Questions/Feedback

Room1 - Stephen Murphy (Head of Adult Mental Health Commissioning, NHS Surrey Heartlands CCG)

Room 2 - Neil Manrai (Mental Health and Learning Disabilities Commissioner, NHS Surrey Heartlands CCG)



LEAD PROVIDER MODEL					
STRENGTHS	WEAKNESSES				



ANY QUALIFIED PRO	VIDER (AQP) MODEL
STRENGTHS	WEAKNESSES



COMMISSIONING LEVEL CONSIDERATIONS/STRENGTHS						
SURREY HEARTLANDS LEVEL	ICP/PCN LEVEL					



PREFERANCES & REASONS						
COMMISSIONING/COMMERCIAL MODEL	SERVICE/OPERATIONAL DELIVERY MODEL					



Having had the opportunity to review the draft specification, are there any areas based on your service delivery experience that you would

- a) include
- b) remove

SPECIFICATION REVISIONS					
INCLUDE	REMOVE				



FEEDBACK FROM BREAKOUT ROOMS

Room 1 – Stephen Murphy Room 2 – Neil Manrai

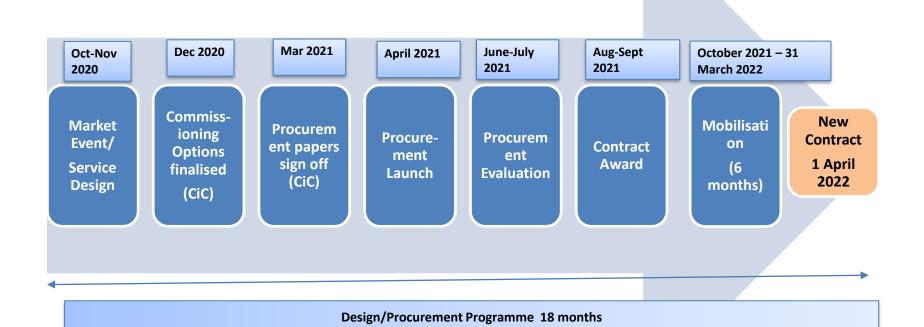


Lyn Reynolds

Procurement Consultant
NHS Surrey Heartlands CCG
Next Steps / Procurement Timeline



INDICATIVE Procurement timeline





Niki Baier Deputy Director of Acute & Collaborative Contracts NHS Surrey Heartlands CCG Q&A / Close